

Appendix 7:

This is an online document accessed via page 85 of the DFV Action Framework. If you have printed or saved this, check the IHH website for updated versions at industryimpacthub.org/domestic-and-family-violence/dfv-action-framework-resources/. The version number is in the header.

DFV Suggested Resource List

Below are a few key resources to review when planning or updating your DFV Action Plan.

In some cases the link below is to a specific document/report that will be helpful. If so, look too at the organisation's website, for further resources. (Last Updated: 20 January 2022)

Telco Industry

[Communications Alliance Guideline G660:2018, Assisting Customers Experiencing DFV](#)

[Telecommunications Consumer Protections \(TCP\) Code C628:2019: enforceable by the ACMA](#)

[TIO Systemic Report: Meeting the needs of consumers impacted by family violence, Dec 2020](#)

[TIO Assisting and Responding to Customers in Financial Hardship](#)

[TIO Consumer Guidance regarding phone or internet complaints impacted by family violence](#)

Government

[ACMA Consumer Vulnerability: Statement of Expectations for the telco industry](#)

[DSS Family Safety Branch: Domestic and Family Violence](#)

[eSafety Domestic and Family Violence](#)

[eSafety Safety By Design](#)

[eSafety Children and technology facilitated abuse in domestic and family violence situations](#)

[Attorney General's Department: Family Violence](#)

[Draft National Plan to End Violence Against Women and Their Children 2022 - 2032](#)

Appendix 7:

Employer Guide to Family and Domestic Violence (Fair Work Ombudsman)
DFV Specialist Organisations
Wesnet
Wesnet Technology Safety
1800RESPECT
MensLine
Our Watch Workplace Equality and Respect Standards
Our Watch Tools and Resources
Other: Corporate/non-profit
Champions of Change Coalition: Employees Who Use Domestic and Family Violence
Champions of Change Coalition: 16 Days of Activism Toolkit
Thriving Communities Partnership, Family Violence Roundtable Event Report
Economic Abuse Reference Group (EARG)
Multicultural Centre for Women's Health (MCWH): Workplace Equality: A model for preventing violence against migrant and refugee women
Multicultural Centre for Women's Health (MCWH): Challenging myths about culture and violence in migrant and refugee communities
Multicultural Centre for Women's Health (MCWH): Intersectionality Matters: A guide to engaging immigrant and refugee communities to prevent violence against women